

## People Select Committee Chair's Update – March 2022

<b>Scrutiny Review – Tees Credit Union</b>	
<b>Achieved since last meeting</b>	<p>The review is considering opportunities for generating greater take up of the Moneywise services and seek to ensure that we have a healthy and high performing credit union in the Borough which is helping to tackle financial exclusion.</p> <p>The Committee is exploring the following key lines of enquiry:</p> <ul style="list-style-type: none"> <li>• Is the Credit Union operating well following the merger in 2017 and have all opportunities associated with the creation of the new Community Bank in Middlesbrough and Redcar and Cleveland been explored?</li> <li>• What is the Credit Union business model and is it clear, robust and future proofed?</li> <li>• Are there plans to expand?</li> <li>• Is the Credit Union maximising the opportunities available for advertising it's products and are messages clear? How well known is the Credit Union and its benefits? Are incentives offered?</li> <li>• Is the Credit Union meeting the needs of all vulnerable customers in the Borough is there anything we can do to assist with this?</li> <li>• Have all opportunities for collaborative working with the Council and other agencies been explored?</li> <li>• How many companies are signed up for payroll deductions? Is there a strategy for increasing this?</li> <li>• How easy it is for customers to sign up and access services, including online and other methods?</li> <li>• What is the management/ staffing structure/ numbers?</li> <li>• How do customers pay in and access their savings?</li> <li>• What is the optimum ratio between savers and borrowers? What interest rates apply to loans and savings?</li> <li>• Has the COVID-19 pandemic affected demand for services? Have there been any positives/negatives as a result of the pandemic?</li> </ul> <p>The scope was approved at the January Select Committee and the first evidence session will Phil Goad (Interim Chief Executive) took place on Monday 24 January. The March meeting is taking evidence about A Fairer Stockton on Tees and Ian Bartlett (CAB) will be attending the April Select Committee. A site visit is to be arranged to the Stockton TCU office and input sought from local charities to explore more opportunities for partnership working.</p>
<b>Problems or concerns</b>	None
<b>Planned next month</b>	Evidence gathering session – A Fairer Stockton on Tees

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<b>On track – yes/no</b>	Yes – the review is schedule to report to Cabinet in July 2022.
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### Scrutiny Review – Local Government Pension Scheme (Task and Finish)

<b>Achieved since last meeting</b>	The People Select Committee have endorsed the final report for submission to Cabinet. A separate agenda items deals with this.
<b>Problems or concerns</b>	None
<b>Planned next month</b>	Cabinet submission
<b>On track – yes/no</b>	Yes. The review is due to report to Cabinet in March 2022.

### Overview / Performance and Quality Assurance

<b>Key Issues / Problems or concerns</b>	<p>The February meeting considered the following overview reports:</p> <ul style="list-style-type: none"> <li>• Administration, Democratic and Electoral Services</li> <li>• Finance, Development and Business Services</li> <li>• HR, Legal and Communications</li> <li>• The Environment, Culture, Leisure and Events</li> <li>• Xentrall Shared Services</li> </ul>
<b>Requests for more information</b>	None.

### Monitoring

<b>Key Issues / Problems or concerns</b>	<p>The March meeting will be receiving the following monitoring items:</p> <ul style="list-style-type: none"> <li>• Action Plan – Disability Inclusive Borough</li> <li>• Progress Update – Carbon Monoxide Awareness</li> <li>• Progress Update – Scrutiny Review of Public Consultation</li> </ul>
<b>Requests for more information</b>	None

### Next Meeting

14 March 2022 – 1.30pm